

# Reputation and Chat. Proven to increase Google SEO, and lead conversion



**Kenect**

## Reputation AI Basic

- Review Requests
- Review Responses – Not Managed
- Mass Review Requests
- Google & Meta Reviews
- Automotive Review Sites
- Reviews Analytics
- Reviews Dashboard
- One Standard Integration
- Private Feedback
- Suggested AI Review Responses

**Kenect**

## Reputation AI Premium

All of Reputation AI Basic Plus..

- Managed Reputation Starter (Responses & Disputes)
- Sentiment Analysis AI
- AI Insights & Reputation Reporting
- Review Carousel for Website
- Automated NPS Surveys
- Automated After Service Sentiment Surveys
- Automated OEM CSI Survey Reminders

**Kenect**

## Sales AI Basic

- Unlimited Webchat leads
- Unlimited 1:1 Texting
- Text-to-Pay
- Pay-Over-Time
- Scheduled Messaging
- Photo and Video
- Quick Reply Templates
- Opt-In/Out Management
- Webchat Department Routing

**Kenect**

## Sales AI Premium

All of Sales AI Basic Plus..

- Broadcast Messaging – Lite
- Facebook Messenger Integration
- Live Video Chat
- Content Library
- Branded Media Experience

Reputation/Social

Chat/SMS

\*Eligible for T3AC